



Rehabilitation & Educational Foundation, Inc.

PMB 115 · 8711 E. Pinnacle Peak Road · Scottsdale, AZ 85255
www.southwestwildlife.org · 480-471-9109

Birthday HOWL Information & Policies

Cost: \$350.00

Party Time: 2 hours

To Schedule: Call the Education Department at 480-471-3621 or email them at sweducation@gorvw.net.

Full-color invitations to your Birthday HOWL are available online.

Important Information & Policies:

Age: The birthday child must be turning a minimum of **4** years old.

Group Size: Maximum group size is **15** children, including siblings. Due to facility limitations, total on-site party attendance, including adults, is limited to **30**.

Pre-Payment: Pre-payment is required. When you schedule a party, a time slot is held for you. Payment must be received within 1 week in order to secure your party date, or the reservation will be cancelled. If you schedule a birthday party within 2 weeks of the party date, pre-payment is due 5 days prior to the program.

Rescheduling, Cancellation & Refund Information: If you must reschedule, we will do our best to find an alternative date. However, if rescheduling is not possible, our birthday party cancellation policy will apply. Our birthday party cancellation policy is:

<u>Cancellation Timeline</u>	<u>Refund Amount</u>
More than 30 days' notice	100% refund
14 - 30 days' notice	50% refund
Less than 14 days' notice	NO REFUND

Set-up & Decorations: You may arrive up to one hour prior to the party start time to set up. Picnic tables are available for party use. We can also provide 6-foot buffet tables upon request. You will need to provide your own table linens, dinnerware, and decorations. Banners and streamers are permitted if all tape and/or string are removed. **Noisemakers and balloons are prohibited for the comfort and safety of the animals.**

Food may be brought or delivered: However, refrigeration is not available. Please bring a cooler if you require refrigeration for cakes, ice cream, or beverages. Children should wash hands after eating and before touching exhibits.

Recycling & Trash: It is your responsibility to clean up before you leave Southwest Wildlife. Please dispose of all trash properly, in the trashcans and recycle bins provided.

Supervision: You are responsible for the discipline of all children, which may include removing individuals from activities if they are not behaving properly. Running and/or yelling are not appropriate behavior in the Nature Center.